

Board of Directors (Public)

Item 11

Subject: Sign Up to Safety Campaign
Date of meeting: 27th January, 2015
Prepared by: Helen Martin, Governance & Safety Lead
Presented by: Sue Pemberton, Director of Nursing and Quality

**board
report**

Data Quality Rating	BAF Ref	Risk to Baf
Bronze	1,2	None

1. Introduction

The Board of Directors received a paper in July 2014 to request their support in the Trust signing up to the National Sign up to safety campaign which the Board approved. This paper is to update the Board of Directors on the progress with this campaign and to inform them of the final sign up to safety actions that the Trust has agreed. It is also to inform the Board of our intention to address the requirements of NHSLA in this application.

2. Background

Sign up to Safety is designed to help realise the ambition of making the NHS the safest healthcare system in the world by creating a system devoted to continuous learning and improvement. This ambition is bigger than any individual or organisation and achieving it requires unity behind this common purpose.

LHCH joined the campaign in July 2014 and has committed to the following pledges;

- **Put safety first.**
- **Continually learn.**
- **Honesty.**
- **Collaboration.**
- **Support**

As stipulated by the campaign leads, a safety improvement plan has been developed to support the achievement of these pledges (see attached).

3. Aims and Objectives of the campaign

Sign up to Safety's three year objective is to reduce avoidable harm by 50% and save 6,000 lives by listening to patients, carers and staff, learning from what they say when things go wrong and taking action to improve patients' safety.

The ethos of the campaign aligns closely with the LHCH Quality Strategy which has been written with a patient and family experience focus.

The campaign Lead Suzette Woodward has promised that organisations who are involved in the campaign will have access to experts in the field of patient safety, who will provide support and enhanced knowledge to participants.

In February 2015 a leading expert in patient safety, Jamie Orlikoff, is visiting the Trust to meet with the Executive Team, Patient representatives and Governors. We will be sharing our sign up to safety plan with him to gain his feedback on our pledges and to discuss the safety agenda in general.

3.1 Safety Improvement Plan (attached)

The LHCH campaign Safety Improvement Plan has two main areas of focus;

- **Develop reliable care bundle to support the improvement of documentation of care by 50% by 2017**
The Trust has implemented an organisation wide electronic patient record which has already demonstrated improvement in clearer communication however there is great potential within the system and this element of the plan will focus on improving documentation and communication within the clinical setting
- **Improving the safety culture within the organisation and improve incident reporting by 50% by 2017**
The organisation has recently completed a staff safety culture survey and while there were some positive scores achieved, the focus will be on improving on the identified areas of weakness. Almost a by-product of improving the culture is the improvement of incident reporting in the trust and there is to be renewed effort in achieving the target of improvement of 50% in three years.

3.2 NHSLA Bid

The NHS Litigation Authority has committed to support the Sign up to Safety campaign. Members who are participants of Sign up to Safety who have stated explicitly that their local safety improvement plan will address particular areas that relate to higher value and/or higher volume claims will receive an incentive.

This takes the form of up to 10% of members current contributions which will be paid in 2015/16 if an organisations bid is successful.

In the past five years, the main theme of clinical claims in LHCH has been in relation to poor documentation or communication within the clinical record.

LHCH has included within the safety Improvement Plan, a bid for funding to employ an EPR trainer who will be dedicated to training the Senior clinical team in enhanced use of the EPR system.

4. Summary

The Sign up to safety campaign is a national three year campaign. The overall aim of the campaign is to reduce avoidable harm to patients by 50% saving 6000 lives over the period of the campaign.

LHCH has joined the campaign and has developed a safety improvement plan with the intention of supporting the overall campaign aim.

5 Recommendations

The Board of Directors are asked to receive the update for Sign up to Safety and the attached safety Improvement plan.